



Lanzerac

Welcomes You Back

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We are delighted to open our doors to visitors once again. This recent period has created an opportunity for the Lanzerac team to reinvent their ways of welcoming you back to the Estate.

In preparation for the months ahead, know that we are adapting our arrival and departure interactions, adjusting activities, modifying the dining rooms for extra space and so much more. We are taking every precaution, even while planning new and creative ways to delight and care for our Guests.

With new etiquettes and hygiene precautions, we want to assure you that our number one priority is the health and safety of our Guests and Team.

Please review information about some changes you can expect when you arrive and during your stay on the Estate.

We look forward to welcoming you back.











Standard Procedures





Face masks are to be worn by Guests and Team members in the public areas at all times.



Guests and Team members temperatures will be taken and a screening questionnaire is to be completed upon arrival.



Ensure that you keep a safe distance of at least 1.5m apart.



All Guests and Team members are required to sanitise frequently and sanitation stations are available throughout the Estate.



All surfaces, facilities and rooms will be sanitised and thoroughly cleaned on a regular basis.



Team members will be equipped with the necessary PPE to provide the best service throughout your Lanzerac experience.

The Lanzerac health and safety regulations are 'Stellenbosch Ready' compliant.





Dining - Lanzerac Deli

Information

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Monday - Sunday 08h00 - 17h00

The quaint Lanzerac Deli is a favourite breakfast and lunch destination amongst locals and tourists alike. Indulge in freshly baked breads, cakes and pastries, aromatic coffees and a selection of South Africa's finest charcuterie and cheeses.

Breakfast Menu Deli Menu

Menus will be available via a QR code.

To ensure a pleasant and safe dining experience, table spacing has been ad justed to allow for social distancing standards between tables.

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Taphuis *Information*

For opening times and reservations, please contact restaurants@lanzerac.co.za

For wholesome breakfasts, or gourmet pub-style lunches, the Taphuis is where you need to be. Guests are welcome to enjoy and savour traditional South African dishes combined with British fare.

Taphuis Menu Afternoon Tea Menu

Menus will be available via a QR code.

To ensure a pleasant and safe dining experience, table spacing has been adjusted to allow for social distancing standards between tables.





Meetings & Events

Information

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For reservations and more information, please contact eventsman@lanzerac.co.za

Lanzerac provides the ideal space for meetings, events and conferences, offering six in-door boardrooms and conferencing options to choose from.

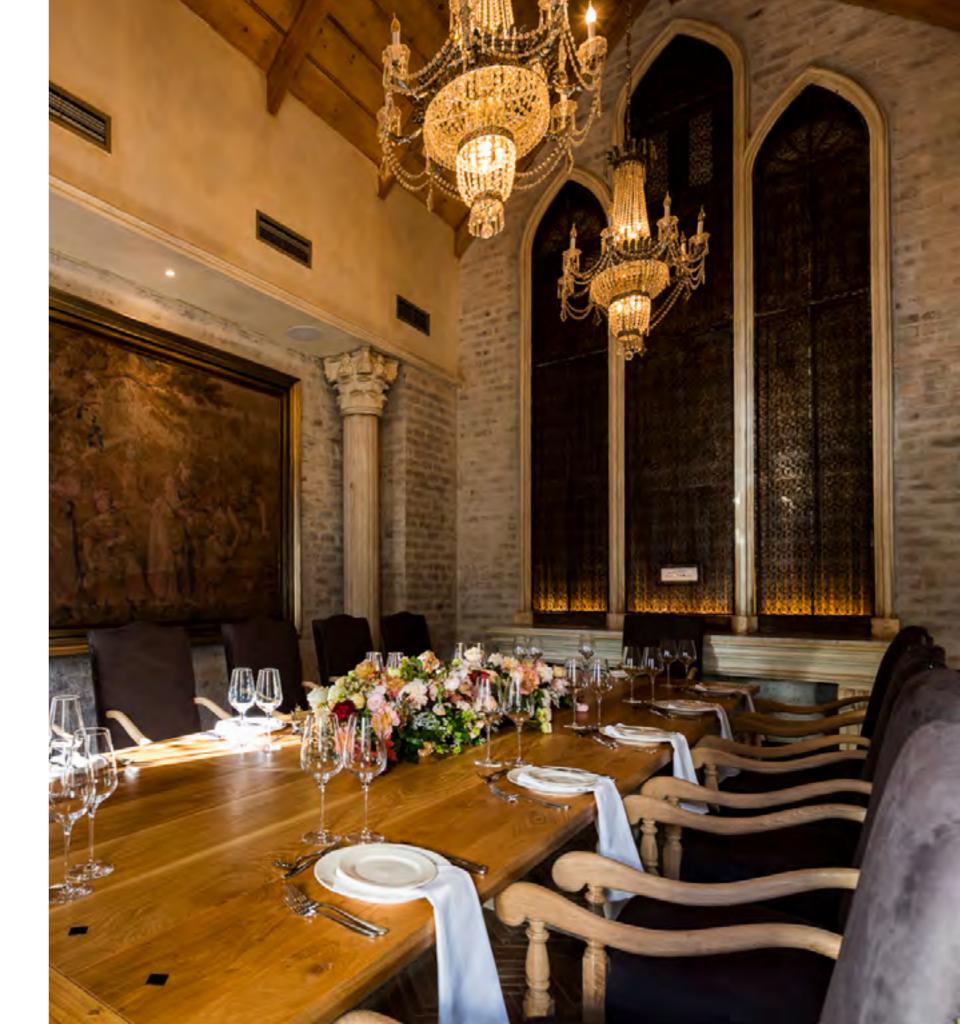
A maximum number of 50 Guests will be allowed per venue.

A selected number of Team members will be allocated to assist Guests with welcoming and Tea/Coffee Station.

Seating inside the venue will adhere to the 1.5m distance between each chair.

For lunch, a pre-selected two course meal will be served in Manor Kitchen.

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Lanzerac Spa

Information

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Monday - Saturday 09h00 - 17h00 Sunday 09h00 - 15h00

Relax and unwind at the Lanzerac Spa, a sought-after wellness retreat and rejuvenation hideaway. Calm the mind and indulge the senses.

Let the harmony and tranquillity of this majestic valley gently restore body and mind.

Spa Menu

The treatment menu has been adjusted to comply with industry standards for Guest and Team members safety.





Lanzerac Rooms & Suites

Guests Arrival and Departures

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Each of our Guests are to provide passport details and itineraries prior to arrival. Arrivals will be spaced out to allow for individualised Guest check-in. Check-in will be expedited to accommodate minimal contact.

Housekeeping

Servicing of your room will be done according to personal preference of frequency.

Menus will be available via a QR code.



